



JANE AUSTEN'S HOUSE GROUP VISIT POLICY 2024



Visit Jane Austen's House in the Hampshire village of Chawton and discover the world's best loved novelist. It was in this picturesque cottage that Jane Austen's genius flourished and where she wrote, revised, and had published all her novels, including the timeless *Pride and Prejudice*.

Groups can freely explore the home and garden that Jane knew and loved, uncovering the story of her life and times, and get up-close to objects from our unparalleled Austen collection, including Jane's writings, jewellery, and the little table at which she wrote.

Each group is welcomed by a staff member and given a brief introduction to this beautiful Hampshire cottage.

We look forward to welcoming groups to Jane Austen's House and sharing her life and work with you.

BOOKING CONDITIONS :

- Group rates are applicable to groups of 20+

**JANE AUSTEN'S
HOUSE**



- All groups must be booked and paid for in advance, please contact us for date availability enquiries@janeaustens.house
- A non-refundable £100 deposit is payable in advance, together with a completed booking form to secure your requested date. Please note that your booking is not confirmed until the deposit is received.
- We require final numbers and the balance payment 14 days prior to the visit.
- One group leader may enter for free.
- We only allow one group in the AM (from 10am arrival) and one PM (from 1.30pm arrival)
- Group visits are self-guided with knowledgeable room stewards on hand to help and answer your questions.
- No group bookings will be accepted between 15 July 2024 and 25 August 2024.

PRICES :

- Groups are classed as 20 + with one group leader receiving free entry.
- 2024 GROUP RATE - £13 per person

CANCELLATION POLICY :

- Please note that the £100 deposit fee is non refundable. **Payment of the final balance must be made at least 14 days prior to the visit or your booking will be cancelled.**
- Cancellations made on the day of visit, or 'no-shows' will not be entitled to a refund.

MAKING A BOOKING :

- When availability is confirmed, we will ask you to complete and return a booking form within 14 days, together with a deposit of £100, to secure the date. Your booking is not confirmed until the deposit is received.
- **Payment of the final balance must be made at least 14 days prior to the visit** via credit/debit card (via phone) or BACS transfer . If payment is not made within this time, we will unfortunately have to cancel your booking.
- Bank details for BACS: NatWest Bank, Sort Code: 60-01-13, Account No: 44136625.

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Reference on BACS must state group name and/or organising company.

ACCESS & FACILITIES :

Jane Austen's House is an historic property with low doorways and uneven surfaces underfoot. The ground floor and outbuildings are fully accessible, and we have an accessible WC with baby changing facilities. Unfortunately, the upstairs of the main house is currently only accessible by climbing an historic wooden staircase although the upstairs can now be viewed virtually via the 360° virtual tour on our website. Assistance dogs are welcome throughout the House.

The Museum does not have any catering facilities on site. For refreshments in the village there are three options: Cassandra's Cup and The Greyfriar Pub (both directly opposite the House) and Chawton House which is ten minutes' walk away. Advance booking is required for groups wishing to visit these venues - please see their websites for details.

GETTING HERE :

Jane Austen's House
Winchester Road
Chawton
Hampshire GU34 1SD

Jane Austen's House is located in the rural village of Chawton, near the town of Alton in Hampshire, and accessed via the A31/A32. Free parking is available in the public car park opposite the House, beyond the pub car park. There are two allocated coach bays within the village car park. Please avoid parking on the roads whenever possible. We ask that you respect our neighbours and do not block entrances or leave engines running unnecessarily.

CONTACT US :

For any queries and to book your group visit, please contact us on enquiries@janeaustens.house.

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